



LIFE • ASK  
**REACH**

# EUROPEAN DATABASE AND COMPANY CAMPAIGN

Digital compliance workshop

Oona Freudenthal, Luxembourg Institute of Science and Technology (LIST)

Martin Baumann, Friends of the Earth Germany (BUND)

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helpdesk luxembourg  
**REACH CLP**



LE GOUVERNEMENT  
DU GRAND-DUCHÉ DE LUXEMBOURG  
Ministère de l'Environnement, du Climat  
et du Développement durable



LE GOUVERNEMENT  
DU GRAND-DUCHÉ DE LUXEMBOURG  
Ministère de l'Économie

2021/10/21  
No. LIFE16 GIE/DE/000738

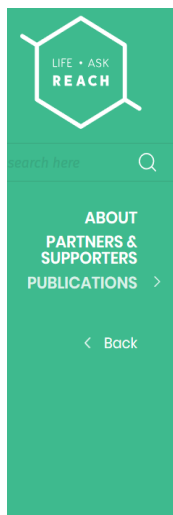




# Context



# AskREACH baseline report – companies 1



## Awareness and communication on SVHCs in articles: Surveys among consumers and article suppliers

To inform its impact monitoring, the LIFE AskREACH project has recently conducted surveys of more than 14,000 citizens and of some 180 article suppliers. Documenting the results of the empirical work, the report gives insights into consumers' current awareness related to substances in articles and into companies' current situation in terms of awareness, implementation and related challenges concerning Art. 33 of REACH.

July 2019

[Read more >](#)

<https://www.askreach.eu/publications/>

Sectors	Absolute
Textiles	44
Electronics	36
Household articles	31
Sporting goods and outdoor	23
Do it yourself	25
Furniture	20
Toys	16

*Sector(s) of activity of the surveyed companies*

Country	No
France	67
Germany	50
Sweden	15
Czech Republic	12
Serbia	9
Croatia	8
Poland	5
Austria	4
Greece	4
Spain	4
Latvia	3
Luxembourg	1
Portugal	1

*Countries and amount of company survey responses per country*

Total: **183** companies participated

2018/05/13

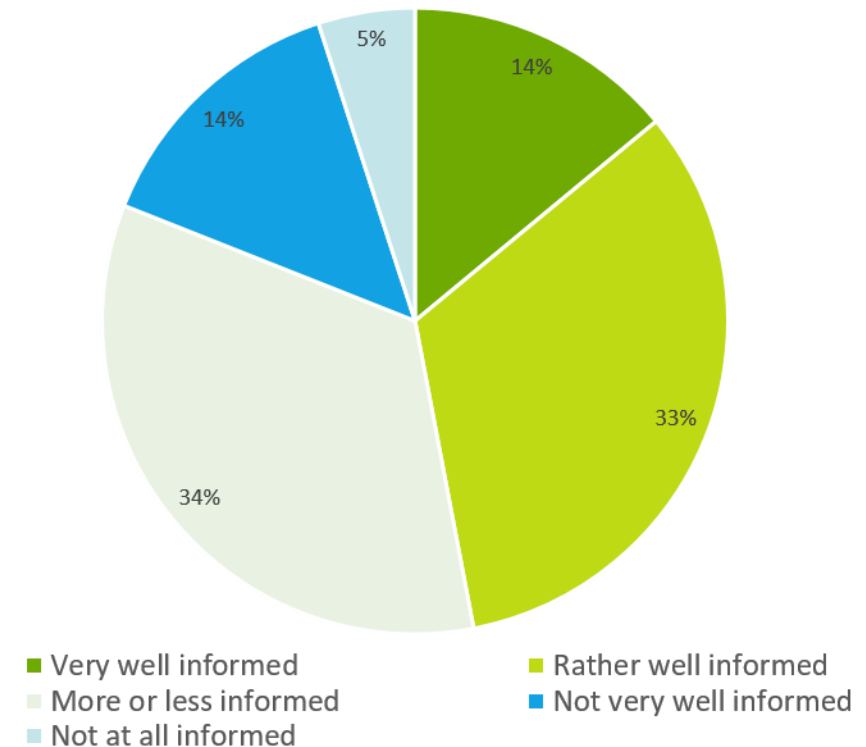
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# AskREACH baseline report – companies 2

- Of 183 participating companies, 42% had already received 'right to know' information requests from consumers.
- Of the companies that have received requests, nearly half did not usually have the information required to provide an immediate response.
- Only 47% of the participating companies felt well informed or quite well informed about the presence of SVHCs in their articles.
- 43% of the surveyed companies had no IT-solution in place to collect and manage information on SVHCs in their articles. Of the companies that do employ IT tools (57%), a quarter use MS Excel.

How informed do you (your company) feel about the presence of problematic chemical substances (such as SVHCs) in the articles you produce/sell?



# AskREACH baseline report – companies conclusions

- Supply chain communication – room for improvement
- Ability to answer consumer SVHC requests
- Forum enforcement pilot project (ECHA, 2019): **88%** of suppliers of articles containing SVHC above 0,1% failing to communicate sufficient information according to REACH Article 33(1) and **56%** of duty holders fail to communicate sufficiently according to REACH Article 33(2).\*

**The survey findings confirm concerns that a large proportion of companies are not well-prepared to respond to consumer's 'right to know' requests in compliance with REACH Art. 33(2).**

# Random article SVHC tests

# SVHC tests of sports articles

- **13 organisations** from **13 European countries**
- Each organisation purchased **3-8 random sports and leisure articles** on their market area (balls, skipping ropes, bottles, weighs, mats etc.) -> total of **82 samples**
- **SVHC requests were sent** via the Scan4Chem app

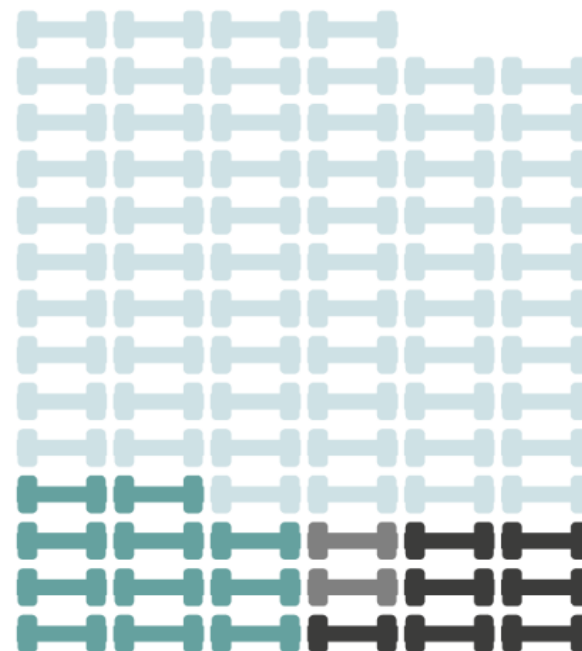
Tested substances:

Substance group	Individual substances
Phthalates	DEHP, BBP, DHNUP, DIHP, DMEP, DBP, DIBP, DPENP, DiPP, PiPP, DPP, DnHP, DCHP, DNOP, DIDP, DINP, DHxP, DIHxP <sup>1</sup>
Chlorinated paraffins	SCCPs (short-chain chlorinated paraffins) MCCPs (medium-chain chlorinated paraffins) (not SVHCs)
Alkylphenols	Octylphenol, nonylphenol, tris(nonylphenyl)phosphite
Flame retardants	Deca-BDE, HBCDD, TXP, TCEP <sup>2</sup>
Heavy metals	lead, cadmium
Others	ADCA (azodicarbonamide)

Country	Number of samples
Czech Republic	8
Latvia	6
Germany	6
Poland	6
Austria	7
France	7
Luxembourg	6
Hungary	3
Greece	8
Serbia	6
Sweden	7
Croatia	7
Portugal	5
	<b>82</b>

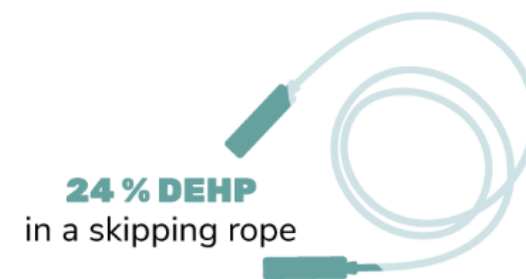
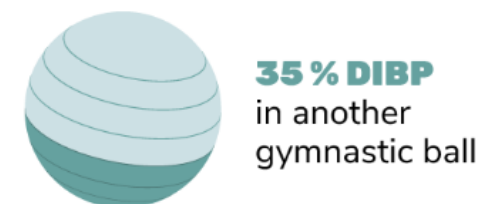
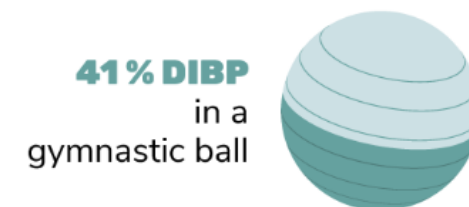
# Results

- For **56% of the articles**, we received **no answer** at all, even after one or more e-mail reminders.
- **24%** of the tested articles **contained SVHCs**
- **SVHCs > 0,1% (m/m) in 11%** of the samples.
- In 7 samples, the plasticisers DEHP, DIBP or DBP were found
- Should not be placed on the market after July 2020 at a concentration higher than 0.1% (m/m).
- The plasticiser DEHP was detected with a concentration of 24% in a skipping rope, and DIBP was found at concentrations up to 35 and 41% in two types of gymnastic balls.



**9** articles contain SVHCs over 0,1 %  
**7** articles are not marketable

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DIBP = Diisobutylphthalat  
DEHP = Diethylhexylphthalat

Read more on  
[www.askreach.eu/publications](http://www.askreach.eu/publications)





# Our aim and solution

# AskREACH - Aim

Raising **supplier** awareness on (communication) of SVHC in articles



**Facilitate communication** on SVHC in articles

- between **consumers** and **companies**
- Within the **supply chain**



Ensure **compliance**.  
Reduce **human** and **environmental** exposure.  
Promote **substitution** of SVHCs.



# Dissemination methods, channels, stakeholders

## Material

- Flyers
- Posters
- Guides
- Presentations
- Videos
- Social media posts
- Photos

## Strategies

- Stakeholder mapping
- Coordination of dissemination activities:
- Social media strategy

## Channels

- Websites
- Newsletters
- Press articles
- Industry journals
- Radio
- Webinars
- Television
- Podcasts
- Events/fairs
- Schools
- Social media
- Conferences/trainings

## Multipliers

- Industry associations
- Chambers of commerce/crafts
- National REACH Helpdesks
- Competent authorities
- Consulting companies
- Ministries

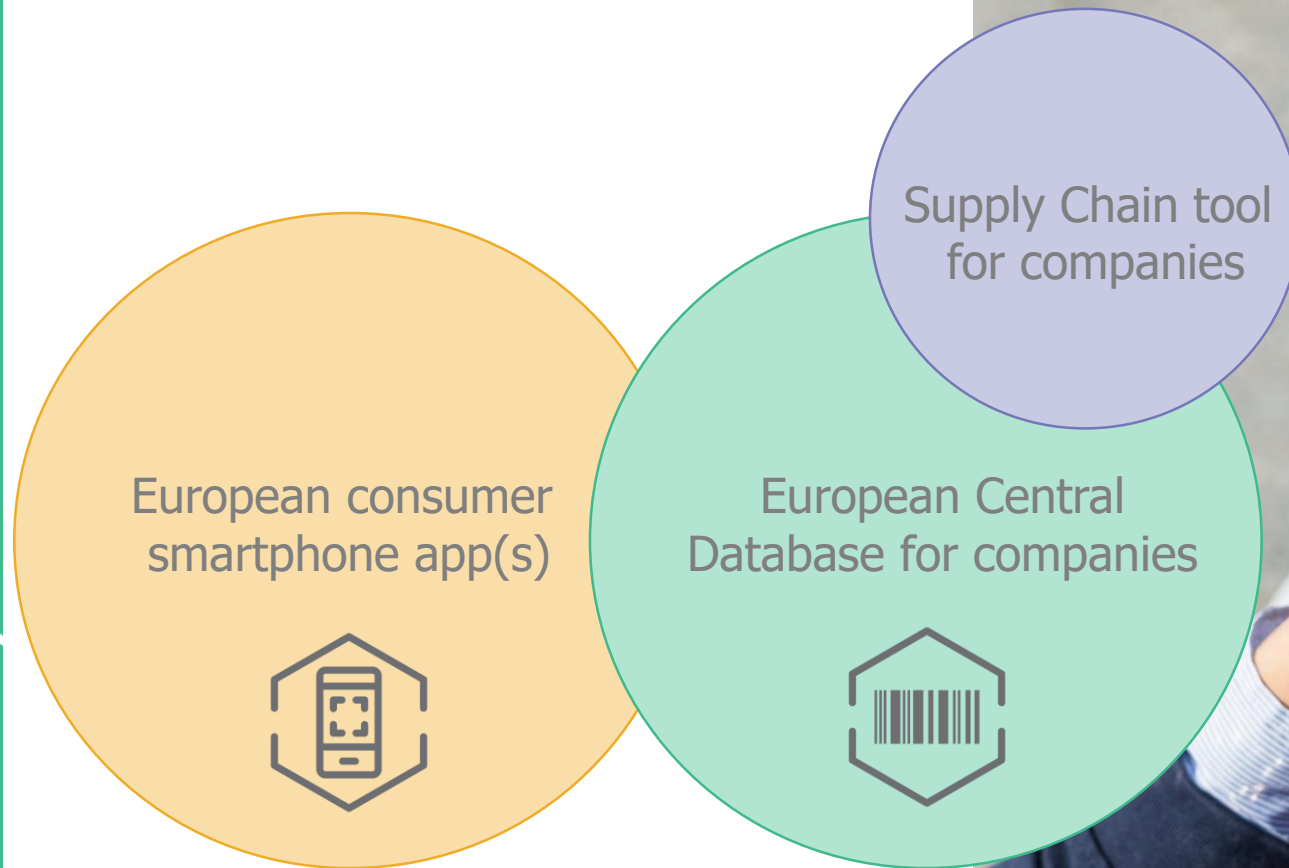




# AskREACH IT solutions



# AskREACH - Solutions



# AskREACH supplier frontend - 1

1

Register at  
[www.askreach.eu/app-database](http://www.askreach.eu/app-database)

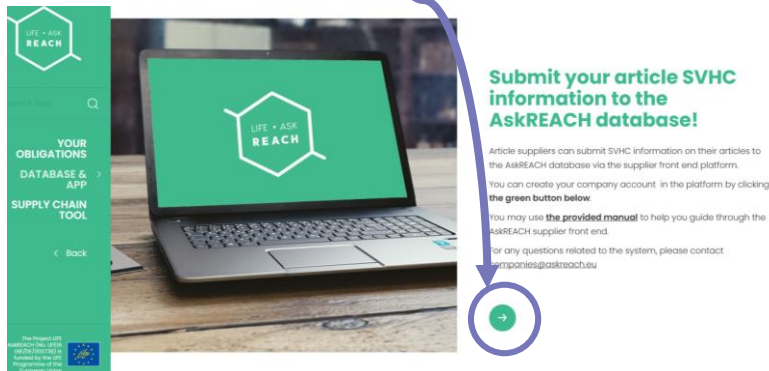
2

Add your company  
information

3

Upload your  
articles

- **Name**
- **Address**
- **Generic e-mail address** for consumer SVHC requests
- Your **barcodes**
- **Single** articles
- **Bulk** with excel file
- **Barcode range** declaration for SVHC-free articles



# AskREACH supplier frontend - 2

- **Submitting article information**

- Article name (required)

- Barcode (optional)

- Other IDs (optional)

- Brand (optional)

- Description (optional)

- Images (optional)

- SVHC information (required)

- Instructions for safe use (optional)

Selected language for article information

Article entry language

English

Article information

Name

Barcode

Other ids

Select...

GTIN (EAN,UPC)

# AskREACH supplier frontend - 3

- Resources available at [www.askreach.eu/app-database](http://www.askreach.eu/app-database) under “Resources”
- Full user manual
- Quick guide
- Bulk upload excel template
- Further resources available on request
- Sample letter to collect SVHC information from your suppliers
- Good practices on answering a consumer request
- Simplified IT concept
- Etc.

Contact [companies@askreach.eu](mailto:companies@askreach.eu)

## Quick Start

Is this your first time registering with the AskREACH supplier front end?

Get started in only three steps!

### 1. Register

- To connect to the AskREACH supplier front end, go to <https://suppliers.askreach.eu/>
- Choose “Register” at the bottom of the screen
- Enter the information, click “Register” and follow the instructions.

### 2. Add company information

- Add company information at the “Profile” page. If you are a barcode owner, claim your barcodes/company prefixes at the bottom of the page.

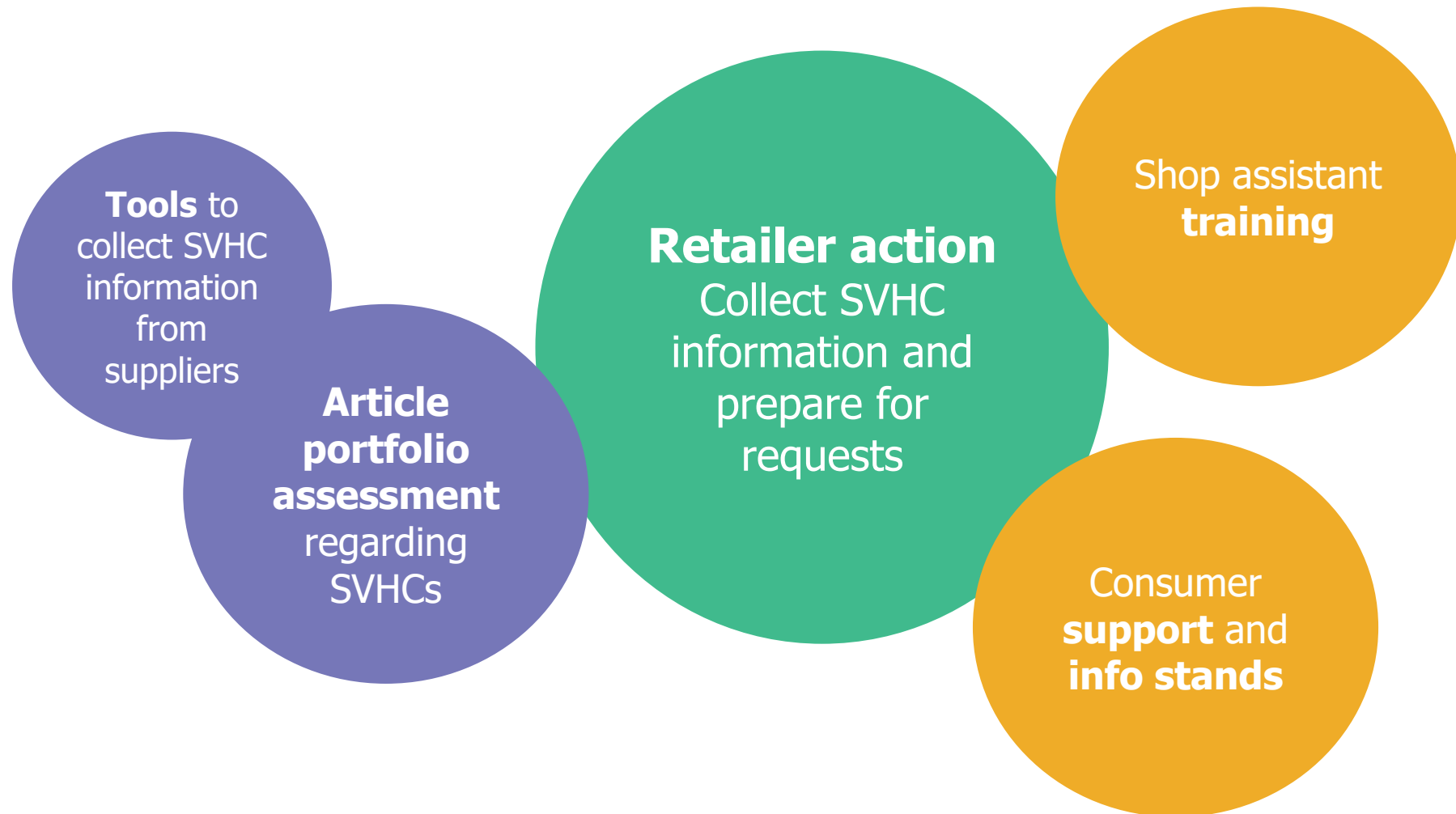
### 3. Upload articles

- Go to the “Barcode Range Declaration” tab to add the information for a range of barcodes of articles with SVHC concentrations < 0.1 % (w/w) OR
- Go to “Article declaration” and click “Add article” to add single articles OR
- To bulk-upload multiple articles, click “More”, then “Import” and upload your pre-filled AskREACH supplier declaration form (.xlsx) file. Find the Excel file [here](#).

You have successfully added your barcodes and article information about substances of very high concern (SVHCs) in the AskREACH database! After we have contacted your company and verified your registration, your article data will be available to app users. Find more detailed information on the use of the supplier front end in the [user manual](#).



# Retailers – dedicated support



# How can your company get involved?

- Make sure to **"whitelist" the askreach.eu domain** to receive consumer requests
- You can answer consumer requests either via the AskREACH supplier frontend or directly replying to the request e-mail.
- **Request SVHC information from your suppliers** now
- **Register** to the AskREACH supplier frontend ([www.askreach.eu/app-database](http://www.askreach.eu/app-database))
- Participate in the specific **retailer activities** of the project (article SVHC assessment, shop assistant training, etc.)

**AskREACH welcomes all articles with or without SVHCs!**



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# Contact us!

## We are here to help you!

Luxembourg Institute of Science and Technology  
Environmental Research and Innovation  
Department (ERIN) - Environmental Policies  
REACH&CLP Helpdesk Luxembourg  
41, rue du Brill  
L-4422 Belvaux  
Luxembourg

**Tel:** +352 275 888 5063  
**Email:** [oonafreudenthal@list.lu](mailto:oonafreudenthal@list.lu)  
[companies@askreach.eu](mailto:companies@askreach.eu)  
**Web:** [www.list.lu](http://www.list.lu)  
[www.reach.lu](http://www.reach.lu)  
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