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COMPLIANCE DIGITAL 2022

AskREACH System and Supplier Front End

Ghaya Rzig, LIST

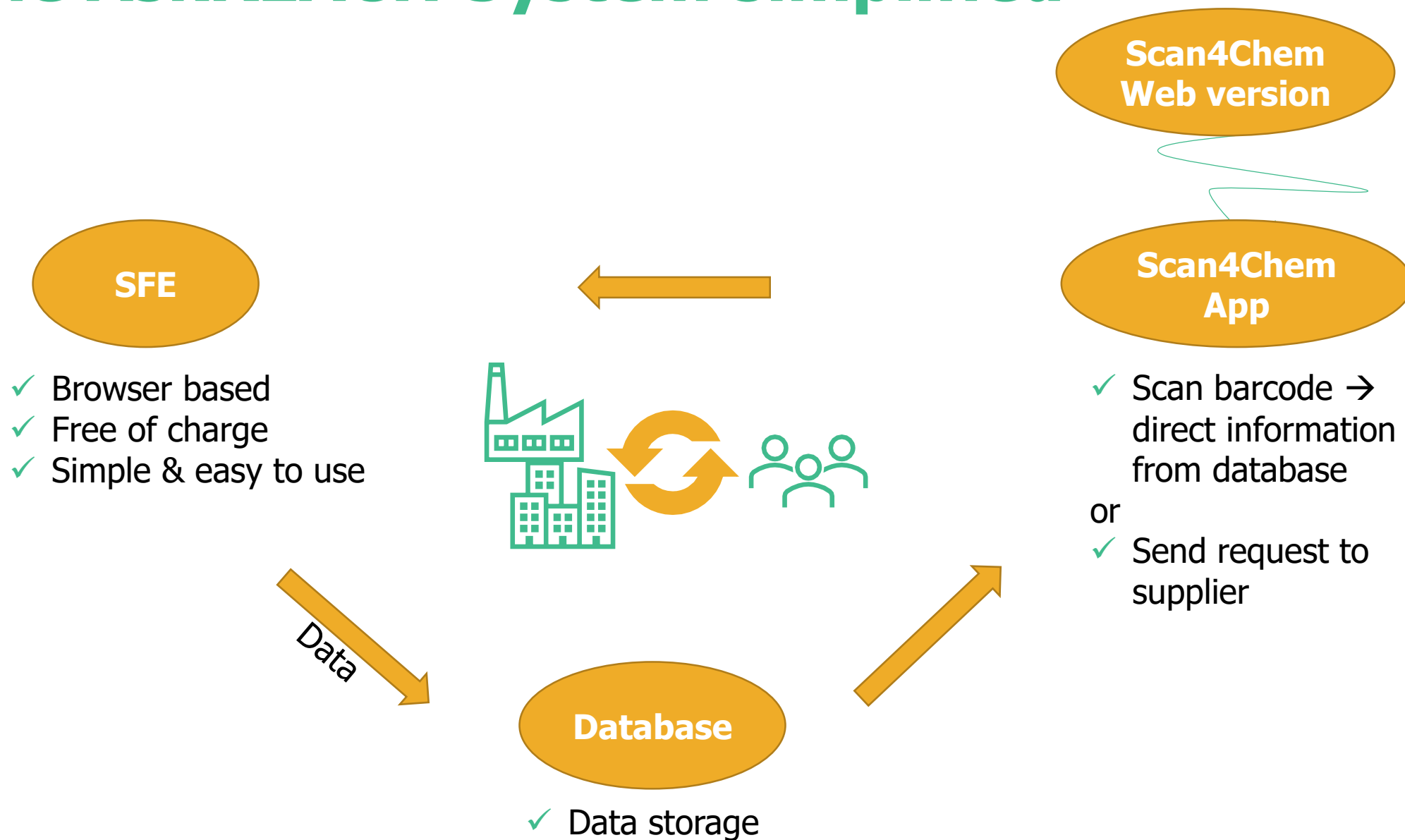
07/09/2022

The background of the left half of the image is a piece of marbled paper with swirling patterns of dark teal, green, and brown. Overlaid on this is a white hexagonal logo. Inside the hexagon, the text "LIFE • ASK" is on the top line and "REACH" is on the bottom line in a bold, sans-serif font.

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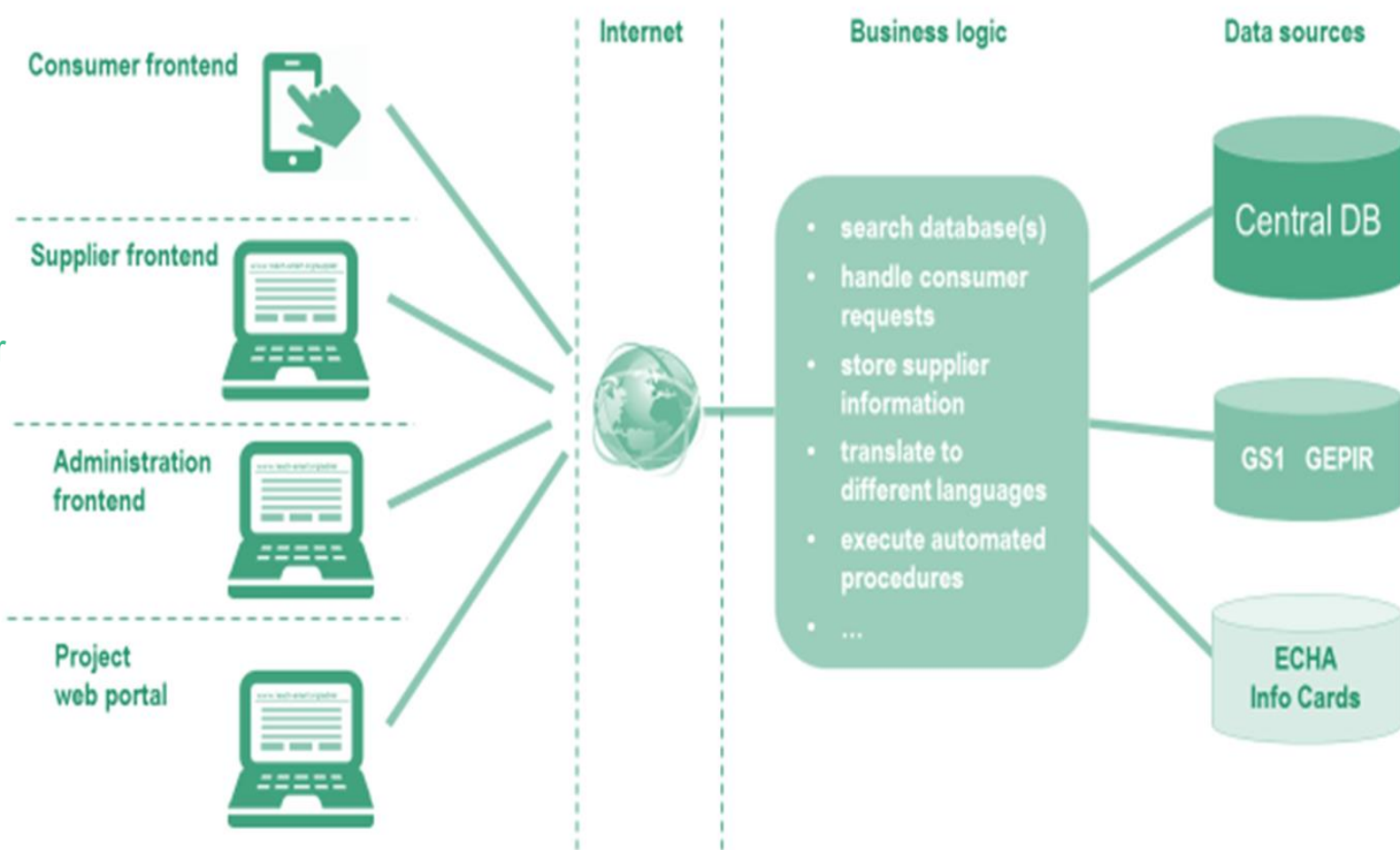
AskREACH system

The AskREACH System simplified



The AskREACH database and App

- Consumers can look up article **information** and submit information **requests** with **Scan4Chem app**.
- Suppliers can **handle** SVHC information requests and store the information easily in **supplier front end**.
- Regional admins can **manage** and **monitor** the data in the database with **admin tools**.



AskREACH & GS1 barcode system



- In the AskREACH system, barcode owners can register :
 - ❑ GTIN-8/12/13 barcodes
 - ❑ EAN-8/EAN-13
 - ❑ UPC-E/UPC-A barcodes
- A GS1 Client can register one or multiple unique “GS1 Company Prefix” assigned to them
- Specifying the barcodes or company prefix in the AskREACH system helps the system to connect the consumers to the right suppliers

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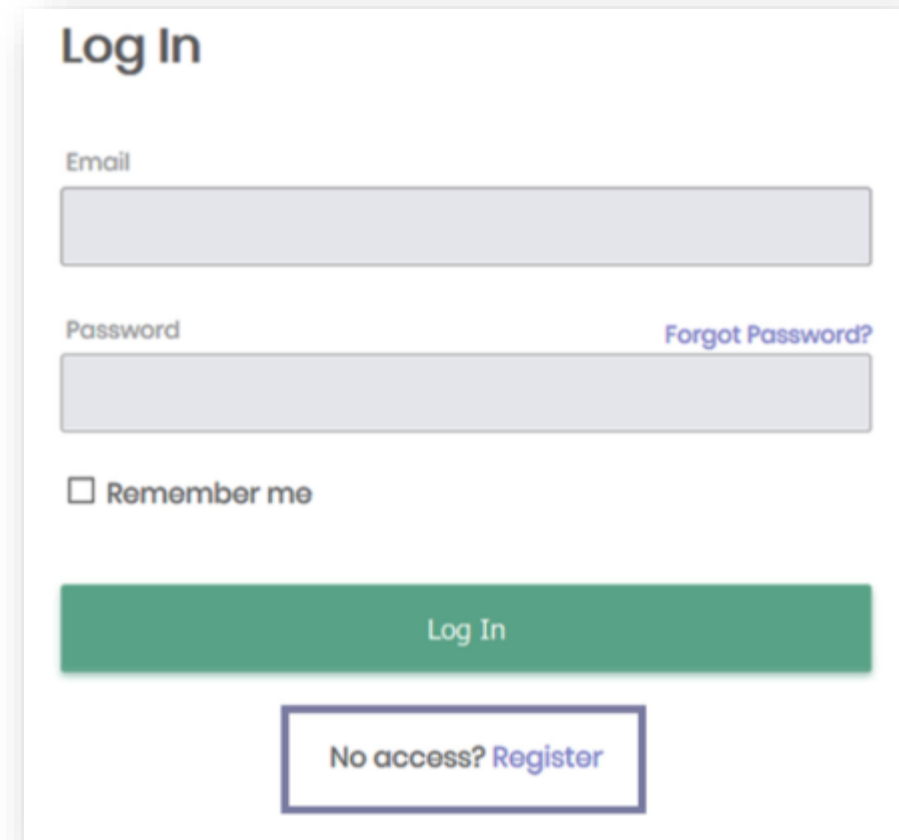
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Supplier Front End

Guidance and Demo

Register to the AskREACH SFE

1. To connect to the AskREACH supplier front end, go to <https://suppliers.askreach.eu/>
2. To register for the first time, click "Register"
3. Fill in the requested information (full name, your personal e-mail address, password)
4. You will receive a verification e-mail to the specified e-mail address.



The screenshot shows the 'Log In' page of the AskREACH supplier front end. It features a title 'Log In' at the top. Below it are two input fields: 'Email' and 'Password'. To the right of the password field is a link 'Forgot Password?'. Below the password field is a checkbox labeled 'Remember me'. At the bottom of the form is a large green button labeled 'Log In'. Below the 'Log In' button is a box containing the text 'No access? Register'.

- Once connected, you can start editing your profile, adding information on barcodes or articles, and answering requests

Functionalities of SFE

1. Register barcodes and other company information
2. Manage article SVHC information
3. Manage and answer consumer SVHC requests
4. See statistics on SVHC requests

Functionalities of SFE

1. Register barcodes in the system

- For Barcode owners
 - define and save the barcodes they own, or
 - set an entire GS1 company prefix, or a specific GTIN-8/12/13 barcode range



The AskREACH system verifies the GTIN-8/12/13 barcodes you enter to the supplier front end by checking the GS1 GEPIR database.

Functionalities of SFE

2. Manage article SVHC information

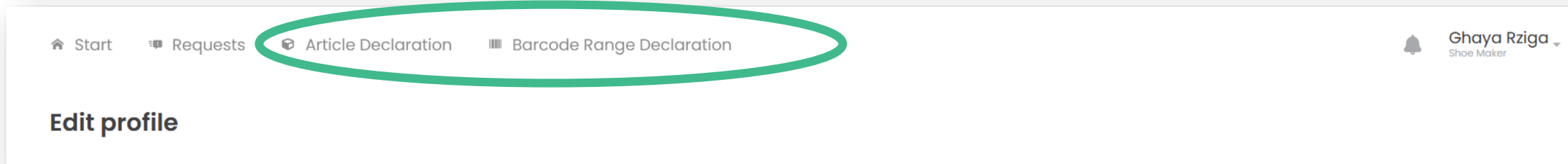
- Enter, store and edit information on articles



Functionalities of SFE

2. Manage article SVHC information

➤ Enter, store and edit information on articles



1. upload individual article information manually, **article by article**, via “**article declaration**”

2. bulk upload article information for **multiple articles** via the AskREACH supplier **excel declaration form**

3. For **articles without SVHC** (above 0.1%, w/w) within a consecutive barcode range, upload the information by using the “**Barcode Range Declaration**” feature

→ Registering article information, no matter what the SVHC content.

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Start

Welcome to AskREACH

Here is some supporting material

- [Manual and bulk upload template](#)
- [The project website](#)
- [ECHA website](#)

General Statistics

0	1	2
Declared Articles	Barcode Ranges	Requests Received

Requests origins



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To summarize ...

AskREACH Supplier platform

ONLY THREE STEPS TO REGISTER!

1

Log In

Email

Password [Forgot Password?](#)

☐ Remember me

Log In

[No access? Register](#)

Log in

Logging in to
the portal

2

John Smith D.

John Smith Jewellery Jello

Profile

Change company

Settings

About the project

Logout

Create your company profile

Consult the user manual
user manual

3

Selected language for article information

Article entry language

English

Article information

Name

Other ids

Barcode

Category

☒ GTIN (EAN)

Register your GCPs and
upload article information

Use the Excel file for
import

Questions? companies@askreach.eu

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LIST



The Project LIFE AskREACH (No. LIFE16 GIE/DE/000728)
is funded by the LIFE Programme of the European Union

Functionalities of SFE

1. Register barcodes and other company information
2. Manage article SVHC information
3. Manage and answer consumer SVHC requests
4. See statistics on SVHC requests



Functionalities of SFE

3. Manage and answer consumer SVHC requests

- Create personal response message to the requesting consumer
- Save the article information into the AskREACH database while answering the request

The screenshot displays the AskREACH interface with a 'Requests' tab selected. A modal titled 'Redirect request notice' is open, providing instructions on how to redirect a request to a supplier. The background shows a table of requests with columns for 'From', 'To', and 'Article'.

Redirect request notice

You can redirect a request to your own supplier in order to collect the SVHC information required. However, you are still legally responsible for responding to the consumer request.

☐ Don't show this message again

confirm **cancel**

Requests **INCOMING** **OUTGOING** Search for anything...

4 Results

<input type="checkbox"/>	From	To	Article
<input checked="" type="checkbox"/>	Lou Weber Luxembourg	Shoe Maker	
<input type="checkbox"/>	Maria Schmit Luxembourg	Shoe Maker	
<input type="checkbox"/>	Julia Muller Luxembourg	Shoe Maker	08/25/22 9000000000988 Fancy Shoes
<input type="checkbox"/>	Jessie Wolf Luxembourg	Shoe Maker	04/15/21 9000000000018 Boot

From **To**

☐ **Jessie Wolf**
Luxembourg Shoe Maker

Reject request **Redirect request** **Remind supplier**

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Functionalities of SFE

3. Manage and answer consumer SVHC requests

- Create personal response message to the requesting consumer
- Save the article information into the AskREACH database while answering the request

Requests > Heikki Mattonen unanswered continue save

Response and SVHC > Article information > Summary

Request information			
name	Article-Barcode (OSI UPC/EAN)	Brand	Other ids
Beoralisious	9890090000056		

Original request john.smith@jello.com

Your request response

Message

This is a personalised message, sent only to the recipient of this specific answer.

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Useful links

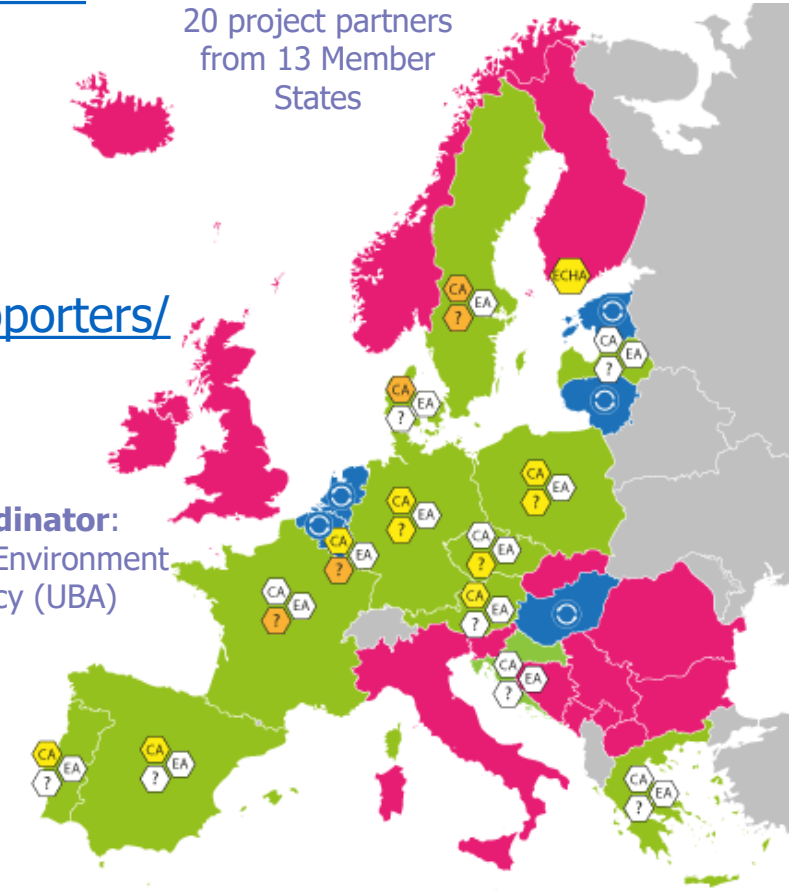
- You can create your company account in the platform via [link](#)
- More info on the project : www.askreach.eu ; www.askreach.lu
- Translated resources: <https://assets.askreach.eu/static/sfe/index.html>

Get in touch

- Partners & supporters <https://www.askreach.eu/partners-and-supporters/>
- contact your regional administrator ; or
- companies@askreach.eu

Coordinator:
German Environment
Agency (UBA)

20 project partners
from 13 Member
States



The background of the left half of the image is a vertical marbled pattern in shades of teal, green, and grey. Overlaid on this is a white hexagonal logo with a stylized 'C' shape on its left and right sides.

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**Thank you for your
attention!**